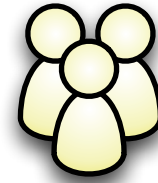


KANNEL

Receives SMS messages from mobile ops and send them to Service Layer.



USERS

Manage their apps configuration, check usage stats



DATABASE

Stores information about clients, their applications, application configurations, usage statistics and messages



SERVICE LAYER

Accepts incoming messages, sends responses, works with client applications



WEB FRONT END

Lets clients to log-in, register their apps, see their usage, configure workflows and do other client-related things

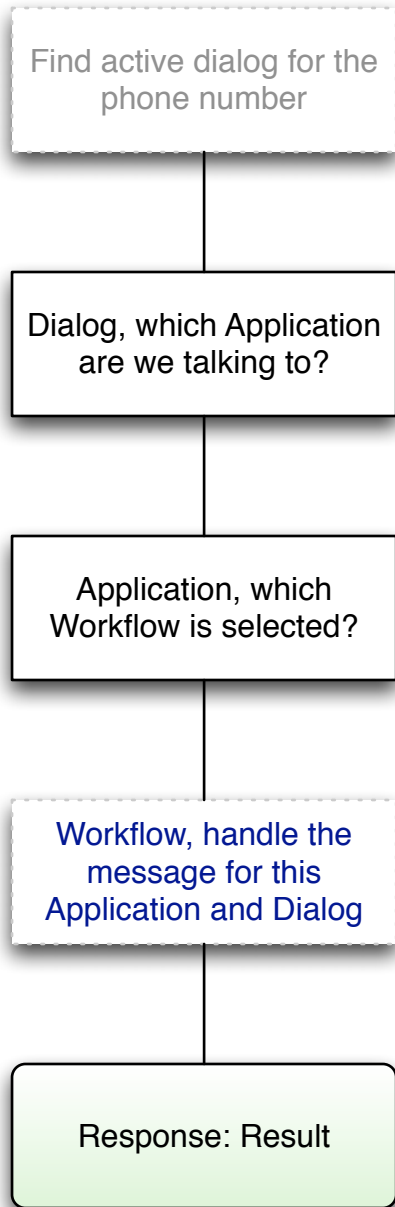


CLIENT APPLICATIONS

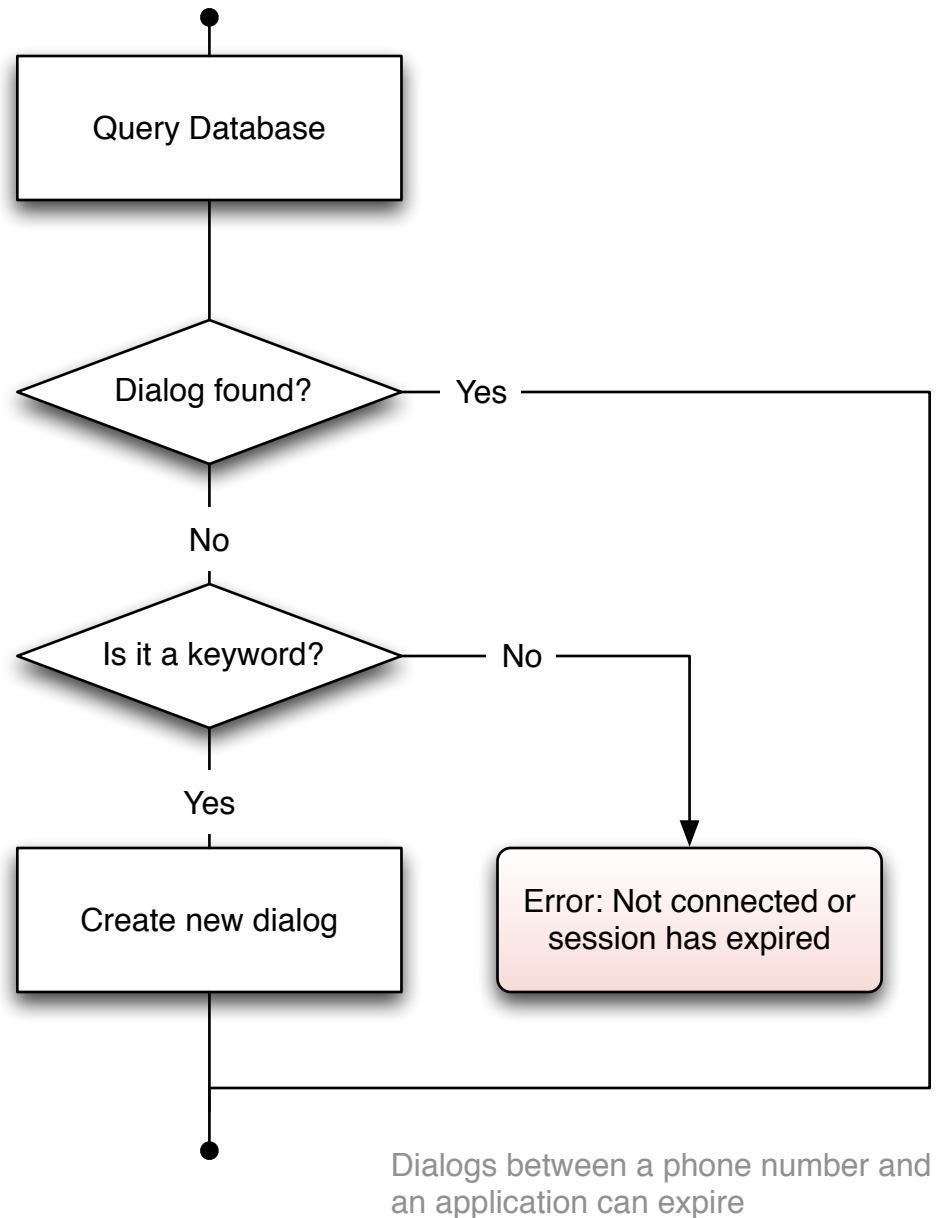
Receive callbacks from the Service Layer, do their job and send responses.

Initiate the transfers by calling the Service Layer.

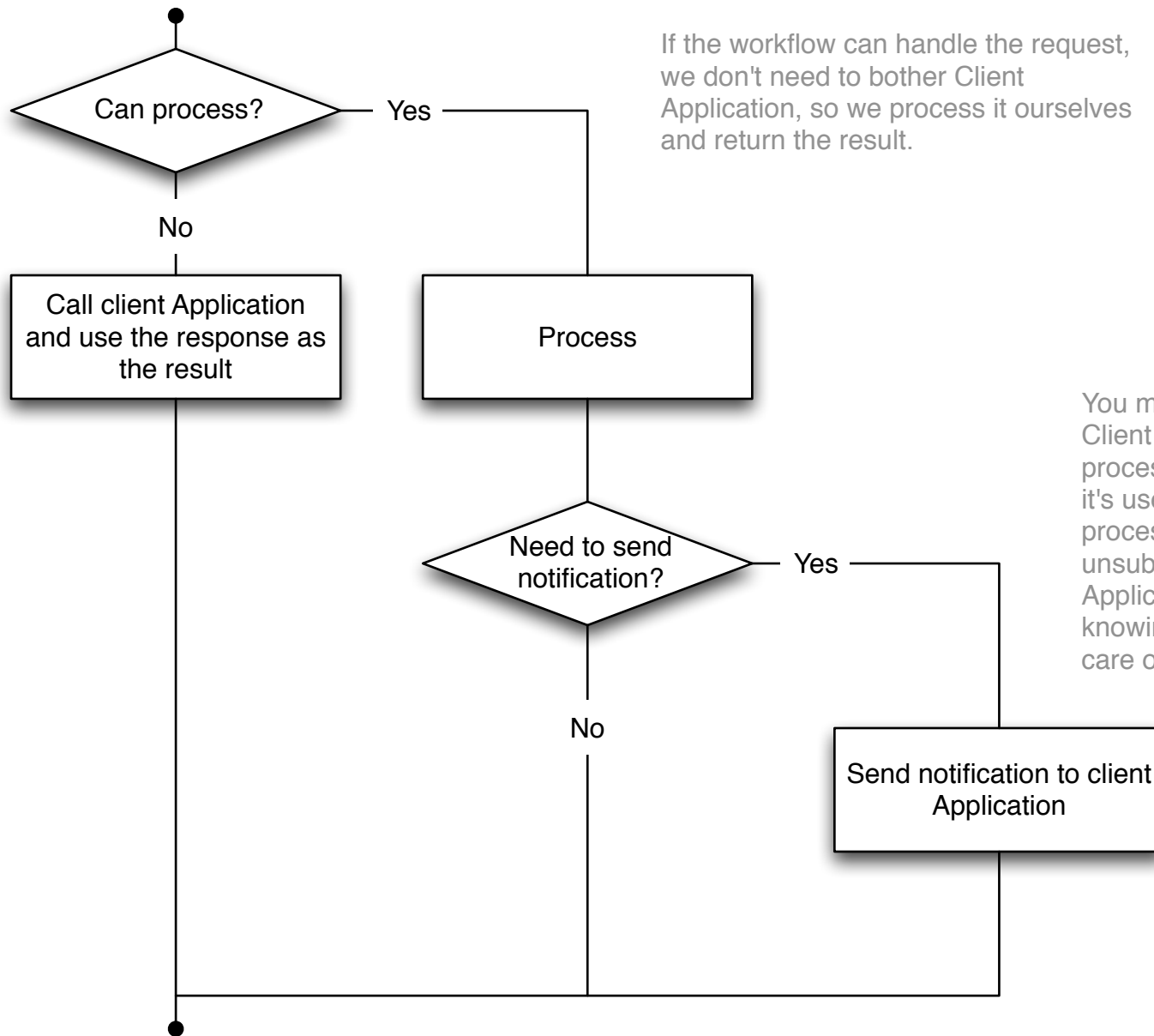
Handling a message



Finding the dialog



Workflow: Processing



If the workflow can handle the request, we don't need to bother Client Application, so we process it ourselves and return the result.

You may be interested in letting the Client Application know that you have processed some request. For example, it's useful when you automatically process some subscription / unsubscription request. A Client Application may be interested in knowing that fact even if you've taken care of the whole process.